Job Opening Announcement
& Job Description

North Central **Educational** Service District

NetServ- Network Engineer 1

Supervisor: NetServ Manager	**Division:** Technology **Location/Assignment:** Housed at North Central ESD
Salary Range: $60,011 - $67,998 *Salary range dependent upon experience and expertise.*	**Conditions of work:** 8 hours/day 260 days per year – *exempt position*

GENERAL DESCRIPTION:

This position is a rare opportunity to join an exciting team. The regional Educational Service District 171 (ESD 171) is seeking a dynamic team player interested in making an impact in the lives of district staff as the NetServ Network Engineer for 29 School Districts within our ESD region. The NetServ-Network Engineer is responsible for maintaining the integrity and security of multiple district networks. Proactive network monitoring, detecting, analyzing, and resolving network communication problems. The Network Engineer will participate on the IT team as well as contribute to develop IT policies/solutions.
This position is based in Wenatchee, Washington.

Qualifications

REQUIRED:
- Bachelor's degree in computer science or related field or 4 years of experience.
- **CCNA, CCNE, CCIP,** preferred or requisite skills to attain certification
- Three (3) to five (5) years progressive responsibility for computer operations and network management experience.

Minimum 2 years' experience with:
- Switches and Routers, specifically Cisco
- VoIP, specifically Cisco CUCM
- Wi-Fi management, specifically Ruckus
- VLAN's
- Exceptional troubleshooting, event correlation skills
- Experience in a networked environment that includes hands-on, thorough and broad knowledge of computer networks
- Network traffic routing which includes hierarchical network and VPN addressing
- Knowledge of the security layer of networks, involving installation, configuration, and management of firewalls
- Working knowledge of packet capture and analysis tools

Skills, Knowledge, and/or Abilities:
- Ability to work independently, provide direction and training to others
- Provide support and assistance to System Engineers, Network Engineers and Technicians as needed
- Responsible for documenting all hardware assigned to buildings
- Ability to work day or evening shift as needed, provide on-call technical support, and travel to remote sites on short notice
- Valid Washington State driver's license required

Timeline:
Position opens: May 24, 2018
Position closes: June 15, 2018
Screening & Interviews as soon as possible
Position begins as soon as possible
Note: Employment contingent upon successful clearance of a Washington State Patrol, FBI fingerprint criminal history background check, and Sexual Misconduct background check.
NCESD is an Equal Opportunity Employer

Responsibilities:
- Respond to trouble tickets from district users in a timely and efficient manner
- Provide top tier support for networking issues
- Design/Implement/Troubleshoot Wi-Fi networks
- Design/Implement/Troubleshoot L2 & L3 switches
- Design/Implement/Troubleshoot VoIP Phones at server level
- Troubleshoots voicemail system as necessary
- Experienced user of the Microsoft Office suite of applications
- Analyze and determine network communication problems with networked devices and administer solutions
- Setup and install hardware/software and configure environment for stable and reliable operation
- Install software upgrades throughout the district as needed or directed
- Maintain maintenance, inventory, and management of network devices and hardware
- Documentation of all hardware assigned
- Facilitate communication among department staff, school districts, agency staff and others through regular meetings and dissemination of informational materials
- Serve as a technical expert to the ESD and regional school districts in selecting and recommending hardware and software components for networks
- Provide planning, leadership and/or training to ESD staff and/or clients with respect to network services and operations
- Work closely with Educational Technology Director with respect to interfacing school district/regional/state K-20, E-rate and Network planning initiatives with instructional technology goals
- Support a variety of hardware types, desktop and network operating systems including Cisco, Dlink, Aruba, Ruckus, Shortel, Microsoft, Apple, Novel, and Linux
- Other duties as assigned by the NetServ Manager or Executive Director

Professional Growth and Responsibilities

- Meets or exceeds performance expectations in the following areas:
    - Competence
    - Quality & Quantity of Work
    - Attitude
    - Flexibility, Innovation & Initiative
    - Cooperation with Supervisor/Director & Peers
    - Demonstrates & Supports Agency Values
- Supports and implements ESD policies, regulations, procedures and administrative directives; demonstrates loyalty to the ESD and other administrators.
- Submits records, reports and assignments promptly and efficiently.
- Deals with obstacles and constraints positively.
- Demonstrates ability to adjust to and use new approaches in the performance of his/her duties.
- Seeks and takes advantage of opportunities for professional growth.
- Maintains dress and appearance appropriate to a professional office setting.
- A new employee is subject to a 180-day probationary period and must be evaluated prior to its end. If work is found to be unsatisfactory, the employee is subject to termination.

Physical Demands
- Frequent travel within the ESD 171 region. Some overnight travel may be required.
- Extended or flexible hours as necessary.
- Sitting for extended periods of time may be required. Lifts and carries a maximum of 50 pounds. Adequate manual and finger dexterity, hearing, speech, and vision are necessary to perform the essential functions of this position.

Application Procedure:
North Central ESD is accepting applications for this position on-line only. To access our on-line application please click the link below. **All completed packets must be submitted on-line.**
Click here to apply